

Advanced Undercover Techniques and Survival
Hershey, Pennsylvania
May 24 – 28, 2021

COURSE CRITIQUE

Thank you for attending the *Undercover Techniques and Survival* training program. Please take a few minutes and provide us with your feedback on the course. Only by obtaining your comments and recommendations can we hope to make this a better course for future students.

Several places are provided throughout the critique for you to provide your written comments. Without these comments, it is difficult to solve problems that you may identify with the course.

Again, thank you for your attendance, and we appreciate your candor.

1. Age: 36
2. Gender: Male Female
3. Years of Service 5

Using the scale shown, rate each instructor "1" to "5" in each of the following categories.

RATING SCALE

Unsatisfactory	Below Average	Average	Above Average	Excellent
1	2	3	4	5
	Knowledge	Presentation	Training Aids	
Guy Daniels	<u>5</u>	<u>5</u>	<u>5</u>	

Comments: _____

Overall the course was:

Great course

Continued on Other Side

What are your general comments on how this course might be improved:

Situational role play where instructors can explain live techniques.

Would you recommend this course to other law enforcement officers?

Yes

How will this course help you in your job?

Prepare for operations and understand best practices

Any Other Comments:

How did you hear about this training? NCTC

Name (Optional)

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1. Age: 36
2. Gender: Male Female
3. Years of Service 4.5

Using the scale shown, rate each instructor "1" to "5" in each of the following categories.

RATING SCALE

Unsatisfactory	Below Average	Average	Above Average	Excellent
1	2	3	4	5

	Knowledge	Presentation	Training Aids
Guy Daniels	<u>5</u>	<u>5</u>	<u>5</u>

Comments: Good story teller but not as attractive as Jaime.

Overall the course was:

Very informative & interesting. Learned valuable knowledge.

Continued on Other Side

What are your general comments on how this course might be improved:

Minor improvements that instructors are already
aware of.

Would you recommend this course to other law enforcement officers?

Yes

How will this course help you in your job?

Know what not to do & being aware of issues that
could arise. Prepare me for future endeavors in my
career.

Any Other Comments:

Great course.

How did you hear about this training? NCTC website

Name (Optional) _____

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Again, thank you for your attendance, and we appreciate your candor.

1. Age: 28
2. Gender: Male Female
3. Years of Service 7

Using the scale shown, rate each instructor "1" to "5" in each of the following categories.

RATING SCALE

Unsatisfactory	Below Average	Average	Above Average	Excellent
1	2	3	4	5

	Knowledge	Presentation	Training Aids
Guy Daniels	<u>5</u>	<u>5</u>	<u>5</u>

Comments: OUTSTANDING Class. Guy was one of the best
Instructors I've Had. Guy was very informative and was
easy to follow. you can tell he has a passion for U.C work.

Overall the course was:

Very informative. Not only did Guy & Jamie give good
techniques for Buys, they did a good job on explaining
tactics on how to stay safe.

Continued on Other Side

What are your general comments on how this course might be improved:

Obviously.. newer videos. The only thing I could think of
is ASK Classmates to talk about their U.C operations
as each State or City has a different climate,
different lingo, and different procedures

Would you recommend this course to other law enforcement officers?

This class helps you understand being a U.C and is a good
reminder to not let yourself be complacent.
How will this course help you in your job?

~~This~~ I am a detective that works all kinds of
Cases and recently I started dressing as a U.C to
gather information to assist my investigations.

Any Other Comments:

n/a

How did you hear about this training? Through email chain from NCT.

Name (Optional) Mike Primerano PA STATE Police.

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Again, thank you for your attendance, and we appreciate your candor.

1. Age: 25
2. Gender: Male Female
3. Years of Service 3

Using the scale shown, rate each instructor "1" to "5" in each of the following categories.

RATING SCALE

Unsatisfactory	Below Average	Average	Above Average	Excellent
1	2	3	4	5

	Knowledge	Presentation	Training Aids
Guy Daniels	<u>5</u>	<u>5</u>	<u>5</u>

Comments: Interesting and engaging course.

Overall the course was:

Informative and well presented

Continued on Other Side

What are your general comments on how this course might be improved:

Would you recommend this course to other law enforcement officers?

Yes

How will this course help you in your job?

It will help with maintaining officer safety and creating better techniques to create solid cases.

Any Other Comments:

How did you hear about this training? Drug Task Force Supervisor

Name (Optional) Brandon Toter

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Again, thank you for your attendance, and we appreciate your candor.

1. Age: 26
2. Gender: Male Female
3. Years of Service 6

Using the scale shown, rate each instructor "1" to "5" in each of the following categories.

RATING SCALE

Unsatisfactory	Below Average	Average	Above Average	Excellent
1	2	3	4	5

	Knowledge	Presentation	Training Aids
Guy Daniels	<u>5</u>	<u>5</u>	<u>5</u>

Comments: Great instructor / True Professionals

Overall the course was:

Great, well taught.

Continued on Other Side

What are your general comments on how this course might be improved:

I Have none

Would you recommend this course to other law enforcement officers?

Yes

How will this course help you in your job?

Help understand the role of the UC.
Also Help better my role as a UC.

Any Other Comments:

~~None~~ None

How did you hear about this training? NCTC email.

Name (Optional) Nate Foust

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Again, thank you for your attendance, and we appreciate your candor.

1. Age: 30
2. Gender: Male Female
3. Years of Service 7

Using the scale shown, rate each instructor "1" to "5" in each of the following categories.

RATING SCALE

Unsatisfactory	Below Average	Average	Above Average	Excellent
1	2	3	4	5
	Knowledge		Presentation	Training Aids
Guy Daniels	<u>5</u>		<u>5</u>	<u>5</u>

Comments: Subject matter expert

Overall the course was:

Informative and provided a wide variety of obstacles.

Continued on Other Side

What are your general comments on how this course might be improved:

N/A

Would you recommend this course to other law enforcement officers?

Yes

How will this course help you in your job?

Share Knowledge with co-workers. Have a better understanding of NC work
while over looking operations.

Any Other Comments:

How did you hear about this training? Googled NC courses

Name (Optional) Don Edwards

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Again, thank you for your attendance, and we appreciate your candor.

- 1. Age: 31
- 2. Gender: Male Female
- 3. Years of Service 8

Using the scale shown, rate each instructor "1" to "5" in each of the following categories.

RATING SCALE

Unsatisfactory	Below Average	Average	Above Average	Excellent
1	2	3	4	5
	Knowledge	Presentation	Training Aids	
Guy Daniels	<u>5</u>	<u>5</u>	<u>5</u>	

Comments: _____

Overall the course was:
EXCELLENT - FIRST UNDERCOVER CLASS/ TRAINING + I WAS IMPRESSED + SATISFIED

Continued on Other Side

What are your general comments on how this course might be improved:

Would you recommend this course to other law enforcement officers?

YES

How will this course help you in your job?

I PLAN ON DOING UC WORK IN IMEL OR ORGANIZED CRIME + THIS WILL HELP TREMENDOUSLY

Any Other Comments:

I REALLY ENJOYED THE CLASS. GREAT ~~INFO~~ INFO + DELIVERED IN A VERY ENTERTAINING WAY.

How did you hear about this training? NCTC WEB SITE

Name (Optional) TYLER BRACKMAN

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1. Age: 40
2. Gender: Male _____ Female X
3. Years of Service 4

Using the scale shown, rate each instructor "1" to "5" in each of the following categories.

RATING SCALE

Unsatisfactory	Below Average	Average	Above Average	Excellent
1	2	3	4	5

	Knowledge	Presentation	Training Aids
Guy Daniels	<u>5</u>	<u>5</u>	<u>5</u>

Comments: Thank you for not just reading from a power-point! Examples of real involved scenarios and situations made the course much more interesting. Your sense of humor is by far the best out of anyone I know.

Overall the course was: Informative. Learned basics of undercover work, specifically narcotics work.

Continued on Other Side

What are your general comments on how this course might be improved:

N/A

Would you recommend this course to other law enforcement officers?

Yes, I will work on getting fem officers for Sept. training.

How will this course help you in your job?

Look for other behaviors from suspects. Learned other ideas for undercover looks, demeanor, and talk.

Give me the push to further my career into undercover narcotics.

Any Other Comments:

Jaime: Please let me know about female undercover training.

How did you hear about this training? NCTC

Name (Optional) JESSICA EDWARDS.

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Again, thank you for your attendance, and we appreciate your candor.

1. Age: 30
2. Gender: Male Female
3. Years of Service 7

Using the scale shown, rate each instructor "1" to "5" in each of the following categories.

RATING SCALE

Unsatisfactory 1	Below Average 2	Average 3	Above Average 4	Excellent 5
	Knowledge	Presentation	Training Aids	
Guy Daniels	<u>5</u>	<u>5</u>	<u>5</u>	

Comments: _____

Overall the course was:

Excellent.

Continued on Other Side

What are your general comments on how this course might be improved:

Would you recommend this course to other law enforcement officers?

yes

How will this course help you in your job?

This course will assist me in my job role as one of four UC's. It has outlined areas that an untrained Agent would have not thought about until it was at hand.

Any Other Comments:

How did you hear about this training? Short notice training email sent out by OAG.

Name (Optional) _____

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Again, thank you for your attendance, and we appreciate your candor.

1. Age: 49
2. Gender: Male Female
3. Years of Service 16

Using the scale shown, rate each instructor "1" to "5" in each of the following categories.

RATING SCALE

Unsatisfactory	Below Average	Average	Above Average	Excellent
1	2	3	4	5

	Knowledge	Presentation	Training Aids
Guy Daniels	<u>5</u>	<u>5</u>	<u>3</u>

Comments: SOLID STREET COP. EXPERIENCE TRANSFERS TO CLASSROOM

PRESENTATION

Overall the course was:

A-

Continued on Other Side

What are your general comments on how this course might be improved:

ENCOURAGE MORE STUDENT PARTICIPATION - ASK QUESTIONS
GET FEEDBACK.

Would you recommend this course to other law enforcement officers?

YES

How will this course help you in your job?

MIND SET,

Any Other Comments:

GREAT CLASS. WOULD LIKE HANDOUTS FROM SLIDES.
BOOK, SLIDES DONT CORRESPOND.

How did you hear about this training? SUPERVISOR RECOMMENDED.

Name (Optional) ROD JACKSON

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Again, thank you for your attendance, and we appreciate your candor.

1. Age: 28
2. Gender: Male Female
3. Years of Service 5

Using the scale shown, rate each instructor "1" to "5" in each of the following categories.

RATING SCALE

Unsatisfactory 1	Below Average 2	Average 3	Above Average 4	Excellent 5
	Knowledge		Presentation	Training Aids
Guy Daniels	<u>5</u>		<u>5</u>	<u>5</u>

Comments: _____

Overall the course was:

very informative

Continued on Other Side

What are your general comments on how this course might be improved:

Hands on/Practice Scenarios

Would you recommend this course to other law enforcement officers?

Yes

How will this course help you in your job?

conduct undercover operations in a more cautious manner.

Any Other Comments:

How did you hear about this training? Northeast Counterdrug Training Center

Name (Optional) Alex Flores

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Again, thank you for your attendance, and we appreciate your candor.

1. Age: 41
2. Gender: Male Female
3. Years of Service 19 yrs.

Using the scale shown, rate each instructor "1" to "5" in each of the following categories.

RATING SCALE

Unsatisfactory	Below Average	Average	Above Average	Excellent
1	2	3	4	5
	Knowledge	Presentation	Training Aids	
Guy Daniels	<u>5</u>	<u>5</u>	<u>5</u>	

Comments: Instructors real life scenarios help to make the class more informative. Not just ~~powerpoint~~ powerpoint presentations, those were great too.

Overall the course was:

The trainer's put these ideas into real life scenarios which is a big help.

Continued on Other Side

What are your general comments on how this course might be improved:

Would you recommend this course to other law enforcement officers?

Most definitely

How will this course help you in your job?

it will help a lot in my UC roll, picking up on red flags, things to say, how to handle myself better. Looking forward to the female undercover class to learn even more.

Any Other Comments:

Thank you.

How did you hear about this training? work-training coordinator

Name (Optional) _____

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Again, thank you for your attendance, and we appreciate your candor.

1. Age: 43
2. Gender: Male Female
3. Years of Service 19

Using the scale shown, rate each instructor "1" to "5" in each of the following categories.

RATING SCALE

Unsatisfactory	Below Average	Average	Above Average	Excellent
1	2	3	4	5
		Knowledge	Presentation	Training Aids
Guy Daniels		<u>5</u>	<u>5</u>	<u>5</u>
Comments:	<u>Great INSTRUCTOR, WITH a LOT OF Knowledge</u> <u>IN THIS SUBJECT</u>			

Overall the course was:

Highly Recommended

Continued on Other Side

What are your general comments on how this course might be improved:

The course is great, maybe a little role play
for younger agents who are new to narcotics

Would you recommend this course to other law enforcement officers?

absolutely

How will this course help you in your job?

The instructors showed great examples
of things they encountered in the field and it
will help me in the future

Any Other Comments:

How did you hear about this training? Agency Training officer

Name (Optional) _____

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1. Age: 26
2. Gender: Male _____ Female
3. Years of Service 1 year +

Using the scale shown, rate each instructor "1" to "5" in each of the following categories.

RATING SCALE

Unsatisfactory	Below Average	Average	Above Average	Excellent
1	2	3	4	5

	Knowledge	Presentation	Training Aids
Guy Daniels	<u>5</u>	<u>5</u>	<u>5</u>

Comments: _____

Overall the course was:
Very informative & interesting

Continued on Other Side

What are your general comments on how this course might be improved:

I would've loved some more hands-on type scenarios

Would you recommend this course to other law enforcement officers?

Absolutely

How will this course help you in your job?

In conducting UC and CI buys - identifying potential Rips/red flags and tactics to avoid bad situations.

Any Other Comments:

Thank you for your time and tips from your combined knowledge of UC ☺

How did you hear about this training? My agency's training coordinator

Name (Optional) Karis Oberman

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Again, thank you for your attendance, and we appreciate your candor.

1. Age: 39
2. Gender: Male Female
3. Years of Service 12

Using the scale shown, rate each instructor "1" to "5" in each of the following categories.

RATING SCALE

Unsatisfactory	Below Average	Average	Above Average	Excellent
1	2	3	4	5
		Knowledge	Presentation	Training Aids
Guy Daniels		<u>5</u>	<u>5</u>	<u>5</u>
Comments:	<u>VERY KNOWLEDGABLE AND PROFESSIONAL</u>			

Overall the course was:

AMAZING

Continued on Other Side

What are your general comments on how this course might be improved:

ALREADY KNOWN BUT NEWER VIDEOS

Would you recommend this course to other law enforcement officers?

YES

How will this course help you in your job?

DIFFERENT ANGLES AND ASPECTS OF V/C

Any Other Comments:

How did you hear about this training? NCTC

Name (Optional) KEVIN DENT

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Again, thank you for your attendance, and we appreciate your candor.

1. Age: 31
2. Gender: Male Female
3. Years of Service 10 / 1.5 NARCOTICS

Using the scale shown, rate each instructor "1" to "5" in each of the following categories.

RATING SCALE

Unsatisfactory	Below Average	Average	Above Average	Excellent
1	2	3	4	5
	Knowledge	Presentation	Training Aids	
Guy Daniels	<u>5</u>	<u>5</u>	<u>4</u>	
Comments:	<u>VERY KNOWLEDGEABLE AND ENGAGING</u>			

Overall the course was:

EXCELLENT, LEARNED A LOT

Continued on Other Side

What are your general comments on how this course might be improved:

SOME ~~THEORETICAL~~ ~~LECTURE~~ ~~BASED~~ PRACTICAL EXERCISES IF POSSIBLE.

Would you recommend this course to other law enforcement officers?

YES

How will this course help you in your job?

NEW IDEAS ON HOW TO APPROACH OPERATIONS SAFER AND MORE
EFFICIENTLY

Any Other Comments:

How did you hear about this training? NCTC WEBSITE

Name (Optional) _____

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Again, thank you for your attendance, and we appreciate your candor.

1. Age: 35
2. Gender: Male Female
3. Years of Service 9

Using the scale shown, rate each instructor "1" to "5" in each of the following categories.

RATING SCALE

Unsatisfactory	Below Average	Average	Above Average	Excellent
1	2	3	4	5

	Knowledge	Presentation	Training Aids
Guy Daniels	<u>5</u>	<u>5</u>	<u>5</u>

Comments: Great closing to the training. Communication has worked in my marriage! *Remain humble*

Overall the course was:

Humbling having been an Undercover for 5 1/2 years.

Continued on Other Side

What are your general comments on how this course might be improved:

None. You all are on point

Would you recommend this course to other law enforcement officers?

Yes, absolutely.

How will this course help you in your job?

It will without a doubt help me remain safer during my ops.

Any Other Comments:

Great class, I wish I had constructive criticism.

How did you hear about this training? NCTC: Self Search

Name (Optional) Sean Burger